

# Certificate of Insurance

**UWE HOUSES**

**POLICY NUMBER HH1478**

**31st August 2017 to 30th August 2018**

You must, at all times, take steps to prevent accidents, loss and damage.



## Key Benefits - What's covered?

Your items are covered inside your term time address, against fire, flood and theft up to the following amounts:

| Core Room Cover  | Limit  |
|--|--------|
| Total Student Room Contents Cover  | £5,000 |
| Disabled Students Room Contents Cover  | £6,000 |
| Single Article Limit (unless outlined separately)  | £1,250 |
| Desktop Computer Equipment   | £2,000 |
| Computer Accessories   | £150   |
| Mobile Phone (forced entry only)   | £750   |
| Audio equipment, DVD & video players, computer consoles, hard drives and other data carrying media | £1,000 |
| Computer games, CDs, DVDs, videos & records  | £600   |
| Photographic Equipment   | £1,000 |
| Sports Equipment   | £1,000 |
| Musical Instruments  | £600   |
| Clothing (single article limit)  | £350   |
| Valuables including jewellery & watches  | £600   |
| Personal Money (forced entry only)   | £50    |
| Credit/Debit Card fraud (forced entry only)  | £500   |
| University Property on Loan  | £500   |
| Library books  | £250   |
| Rented Household Goods   | £1,250 |
| Contact Lenses   | £150   |

| Other Benefits   | Limit         |
|--|---------------|
| Theft of student's contents whilst in direct transit between University/College and their permanent home at the beginning or end of term | £500 per bag  |
| Theft from Student Residence communal area following forcible and violent entry  | £1,000        |
| Theft from Student Residence communal area without forcible and violent entry  | £250          |
| Loss or damage to the student's personal belongings from the Student Residence communal area   | £500          |
| Theft from any other property outside policy terms (following forcible and violent entry)  | £500          |
| Clothing damage by faulty laundry equipment  | £300          |
| Food spoilage (loss of food from fridge/freezers)  | £75           |
| Replacement locks and keys (following damage resulting from burglary)  | £350          |
| Personal Accident Cover  | £5,000        |
| Key Cover for the first 30 days for Letting Agent Staff  | £500          |
| Permanent Total Disablement as a result of an accident   | Up to £50,000 |
| Accidental death or permanent total disablement of parent or guardian  | £5,000        |
| <b>Liabilities</b>   |               |
| Tenants Liability Cover  | £5,000        |
| Damage to Public Service Equipment (water, electricity, gas meters)  | £150          |
| Personal Liability   | £1m           |

## Key Exclusions - What's not covered

- **Accidental Damage**
- **Laptops and other Gadgets**
- **Mobile Phones outside the room**
- **Bicycles**
- **Musical Instruments outside the room**
- **Any other items taken outside the room**

## Excesses

(the first amount you will have to pay for each and every claim):

|  |     |
|--|-----|
| Room Contents                              | £25 |
| Money and Credit cards                     | £25 |
| Frozen Food                                | £10 |
| Liabilities and Personal Accident Benefits | £25 |

Call : **0330 3030 280**

To view your full policy details and extend cover

Visit: [endsleigh.co.uk/reviewcover](http://endsleigh.co.uk/reviewcover)

## How to make a claim:

Visit: [endsleigh.co.uk/claim-centre](http://endsleigh.co.uk/claim-centre) to register your claim online.

Call: **0333 234 1688**

## About Our Services

Any information we provide you with does not constitute advice or a personal recommendation and you agree to make your own choice about how to proceed. We may ask you questions to narrow down the selections of products we will provide further information on. We work with a single insurer to provide your insurance

Endsleigh Insurance Services Limited is authorised and regulated by the Financial Conduct Authority. This can be checked on the FCA Register by visiting its website at <https://register.fca.org.uk/> Endsleigh Insurance Services Limited. Company No: 856706 registered in England at Shurdington Road, Cheltenham Spa, Gloucestershire GL51 4UE.

This insurance policy is arranged by Endsleigh Insurance Services Ltd with Zurich Insurance Group registered in England No 354568. Zurich Holdings (UK) Ltd owns 100% of Endsleigh's share capital. Your Endsleigh Block Accommodation Insurance is underwritten by Zurich Insurance plc. Zurich House, Ballsbridge Park, Dublin 4, Ireland. Zurich Insurance plc, is authorised and regulated by the Central Bank of Ireland and subject to limited regulation by the Financial Conduct Authority. Details about the extent of our regulation by the Financial Conduct Authority are available from us on request. FCA Register No: 203093

This insurance meets the needs and demands of someone wishing to protect their possessions. As with any insurance, it does not cover all situations, so please check what is and is not covered by the policy to make sure it meets your requirements. Endsleigh does not charge a fee for its services in respect of this policy.

## How we use your information

We hold personal information in accordance with the Data Protection Act 1998 and any subsequent regulation. The information supplied to us by your accommodation provider may be held on a computer. We use a variety of security technologies and procedures to help protect personal information from inappropriate use, and we will continue to revise procedures and implement additional security features as new technology becomes available.

We will retain the information provided to us by your accommodation provider to enable us to identify you in the event that you make a claim. We will use this information to provide you with the best premiums for other products and services should you contact us.

We will not share your personal information with third parties unless it is necessary for the handling of your claim or where we are required or allowed to do so by law.

For access to the information Endsleigh holds about you, please write to Data Protection Officer, Endsleigh Insurance Services Ltd, Shurdington Road, Cheltenham, GL51 4UE.